

EXHIBIT E

From: [Brendan H. Little](#)
To: [Consumer Case Filing Team](#)
Cc: [Sean M. O'Brien](#)
Subject: RE: Solicity Manley v. Diversified Recovery Bureau, LLC - Case 01-20-0004-9270
Date: Friday, May 8, 2020 1:34:18 PM
Attachments: [image006.png](#)
[image009.jpg](#)
[image010.png](#)
[image011.png](#)
[image012.jpg](#)
[image4ca26a.PNG](#)

Dear Sirs:

Is it possible to schedule a call to discuss this matter so I can better understand what the AAA is looking for?

The arbitration clause at issue was not authored by Diversified Recovery Bureau and Diversified Recovery Bureau is not a party to the agreement that contains the arbitration clause.

Please advise.

Thank you,

Brendan H. Little

Partner



50 Fountain Plaza, Suite 1700
 Buffalo, NY 14202-2216
 ph: 716.853.5100 ext. 1233 | d: 716.218.7570 | fx: 716.853.5199

477 Madison Avenue, 6th Floor
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From: Consumer Case Filing Team [mailto:ConsumerFiling@adr.org]
Sent: Friday, May 8, 2020 1:03 PM
To: Brendan H. Little
Cc: Sean M. O'Brien ; Consumer Case Filing Team
Subject: RE: Solicity Manley v. Diversified Recovery Bureau, LLC - Case 01-20-0004-9270

Hello,

Thank you for contacting American Arbitration Association. Our records indicate that the company is not in good standing with the AAA. If the business would like they may submit its current consumer arbitration clause for inclusion on the Registry at <https://www.adr.org/Consumer> at which time the business will also incur a \$500 Registry fee. If you have Registry questions please contact consumerreview@adr.org.

Upon completion of the registration process and confirmation from the AAA that Diversified Recovery Bureau, LLC now active on the Consumer Clause Registry, Diversified Recovery Bureau, LLC is responsible for informing all parties that Claimant may re-file their claim.

At this time this matter remains closed.

Thank you,

Consumer Filing Team



Consumer Case Filing Team

1101 Laurel Oak Road
 Suite 100, Voorhees, NJ 08043
 E: ConsumerFiling@adr.org



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From: Brendan H. Little [mailto:blittle@lippes.com]
Sent: Friday, May 1, 2020 9:16 AM
To: Consumer Case Filing Team <ConsumerFiling@adr.org>
Cc: Sean M. O'Brien <sobrien@lippes.com>
Subject: RE: Solicity Manley v. Diversified Recovery Bureau, LLC - Case 01-20-0004-9270
***** External E-Mail – Use Caution *****

Dear Sirs:

I am counsel for Diversified Recovery Bureau, LLC (DRB) and received your letter dated April 30, 2020. Can you provide me with the pertinent documentation so I can speak to DRB about rectifying the road block to utilizing the AAA?

Thanks,

Brendan H. Little

Partner



50 Fountain Plaza, Suite 1700
Buffalo, NY 14202-2216
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From: ConsumerFiling@adr.org [<mailto:ConsumerFiling@adr.org>]

Sent: Thursday, April 30, 2020 1:45 PM

To: jhilton@hiltonparker.com; Brendan H. Little <blittle@lippes.com>

Subject: Solicity Manley v. Diversified Recovery Bureau, LLC - Case 01-20-0004-9270

Hello,

Please review the attached correspondence regarding the above-referenced case.

Feel free to contact me with any questions, comments or concerns you have related to this matter.

Thank you.



Consumer Case Filing Team

1101 Laurel Oak Road
Suite 100, Voorhees, NJ 08043
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